

- iv. ISO 21001:2018 Educational Organization Management Systems (EOMS)
- v. ISO 14001:2015 Environment Management Systems (EMS)
- vi. ISO 45001:2018 Occupational Health and Safety Management systems (OH&SMS)
- vii. ISO/IEC 17025:2017 General requirements for the competence of testing and calibration laboratories
- viii. ISO 15189 Requirements for quality and competence in medical laboratories.
- ix. ISO 50001:2018 Energy Management System

The aforementioned programmes are conducted on behalf of TBS by qualified personnel with skills and experience in relevant programmes. The programmes are designed and implemented to promote an understanding of the requirements of the key certification and accreditation standards.

Implementation of these programmes neither is a pre-condition nor does guarantee certification by TBS. In addition, TBS does not give specific advice for the development of business operations for the sake of maintaining impartiality principles.

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TANZANIA BUREAU OF STANDARDS (TBS)



MANAGEMENT SYSTEMS

(Training, Certification & Consultancy)



MANAGEMENT SYSTEMS CERTIFICATION SERVICE

Tanzania Bureau of Standards (TBS) provides management systems certification service to manufacturers and service providers from both public and private sectors regardless of their size and type of business. The certification service is provided to confirm that the organization or business entity carries out its activities in conformity with the requirements of International Standards. TBS certification body (CB) is guided by the International Standard ISO/IEC 17021-1:2015 in providing this service.

Coverage of Management Systems Certification Service:

TBS CB offers management system certification service to the following standards

- i. ISO 9001:2015 Quality Management Systems (QMS)
- ii. ISO 22000:2018 Food Safety Management Systems (FSMS)
- iii. HACCP - Hazard Analysis and Critical Control Points.
- iv. ISO 21001:2018 Educational Organization Management Systems (EOMS)
- v. ISO 14001:2015 Environment Management Systems (EMS)
- vi. ISO 45001:2018 Occupational Health and Safety Management systems (OH&SMS)
- vii. ISO 50001:2018 Energy Management System

Benefits of Management System Certification

The following are the advantages of management system certification;

- a. Ability to maintain consistency
- b. Increase in customer's confidence
- c. Enhance customer's satisfaction
- d. Identify and address the risks and opportunities associated with organization.
- e. Ability to demonstrate conformity to the specified product or service requirements
- f. Increase in productivity, efficiency and reduction of wastes.
- g. Compliance with necessary statutory and regulatory requirements.
- h. Increase in competitive advantage
- i. Improved top management's commitment and decision-making.
- j. Improved working conditions and motivation for employees.
- k. Improved image and reputation of the organization
- l. Continual improvement

How to Apply for Management Systems Certification

- i. Make application through an application form filled in an online portal or manually.
- ii. The application will be reviewed by the CB's officer and cost quotation issued.
- iii. Upon payment of the certification fees, Stage 1 Audit is conducted.
- iv. Stage 2 Audit is conducted within six (6) months upon successful completion of Stage 1 Audit.
- v. Once certification is granted, remains valid for three (3) years.
- vi. 1st Surveillance audit is conducted within 12 months after granting certification.
- vii. 2nd Surveillance audit is conducted once per year after the 1st Surveillance audit.

TECHNICAL ASSISTANCE

TBS offers technical assistance on certification issues in terms of awareness programmes, understanding of standard requirements and internal auditing programmes in the following International Standards;

- i. ISO 9001:2015 Quality Management Systems (QMS)
- ii. ISO 22000:2018 Food Safety Management Systems (FSMS)
- iii. HACCP - Hazard Analysis and Critical Control Points.